



BRIGHT STAR COMMUNITY CARE

CLIENT SATISFACTION SURVEY

Instruction: We value your feedback. Please let us know how your experience has been by answering the following questions

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The practitioner was prepared for my visit?					
2. The practitioner understood my concerns?					
3. The practitioner gave me as much information as I wanted about what I could do to manage my condition					
4. Therapy has helped me improve the quality of my life					
5. I was able to schedule appointments at times that suited me					
6. The information I received (materials, what staff/practitioners told me, ect) was consistent					
7. The reception staff were friendly and helpful					
8. All things considered, I am satisfied with the service I received					
9. Other areas of strength					
10. Suggestions of improvement					